

# GENERAL®

*Life*



## AC 400

## USER MANUAL

[www.generallife.com.tr](http://www.generallife.com.tr)



# Table of Contents

ABOUT GENERAL Life .....	1
WHAT IS SMART AC (AIR CONDITIONER) CONTROLLER? .....	2
RULES TO BE CONSIDERED FOR SAFETY .....	3
AC400 AND APPARATUS .....	4
TECHNICAL DATA .....	5
AC400 SMART AC (AIR CONDITIONER) CONTROLLER .....	6
AC400 SMART AC (AIR CONDITIONER) CONTROLLER PLACEMENT.....	7
AC400 SMART AC (AIR CONDITIONER) CONTROLLER SETUP.....	8
MOBILE APPLICATION-MODES .....	9
LED LIGHT COLOR EXPLANATIONS.....	11
DECLARATION OF CONFORMITY.....	12
WARRANTY CONDITIONS.....	13
WARRENTY DOCUMENT.....	16

## **ABOUT GENERAL LIFE**

In 2007, ISIPARK started its business life and created GENERAL LIFE brand which is one of the leading brand in its sector.

Established and growing with 100% domestic capital, GENERAL Life presents its products to its users in many countries of the world with its exports and represents Turkey in the world.

GENERAL Life; aims to contribute Turkey' s economy maximum level by doing R&D, P&D and production in Turkey.

Increases product portfolio by analyze customers' needs of stylish, user-friendly and technological products with resources allocated.

The product you purchased is produced with all this consciousness and presented to the liking of our valuable users.

Thank you for choosing us.

## **WHAT IS SMART AC (AIR CONDITIONER) CONTROL KIT?**

Smart AC Control Kit is the device which allows a user to control the temperature of air conditioner via Mobile Application by the internet even if you are not at home.

## **HOW DOES SMART AC CONTROLLER WORKS?**

The AC 400 Smart AC Controller helps your room stay at the set temperature by communicating infrared with your air conditioner.

## **WHAT ARE THE ADVANTAGES OF SMART AC CONTROLLER?**

- Control your home temperature, wherever you are in the World by Mobile App.
- Create daily or weekly programs easily by Smart AC Controller App.
- Using Location Mode reduces/increases the temperature of your home when you move away/approach.
- Depending on the range selected from the Smart AC Control Kit's Mobile App, you can get a historical report, the temperature of your home and the outside air temperature.

## **RULES TO BE CONSIDERED FOR SAFETY**

1- Be sure to read the manual before using the device and its apparatus.

2-Opening, disassembly or use of the plastic parts of the product and apparatus other than the intended purpose is out of warranty.

3-Please note that the voltage of the outlet where you set up your device and apparatus is the recommended value in the user manual.

4-Keep away your product and all apparatus from all kinds of foreign matter such as liquid, dust, heat etc.

5-Do not expose the device cables to any jamming or pressure. Pay attention to plugging in jacks and sockets as you can always reach the power connections of the devices.

6-Disconnect the power supply to prevent damage to your device and apparatus during thunderstorms and lightning.

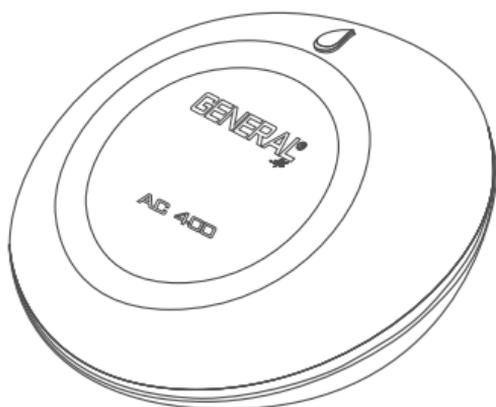
7-Disconnect the power supply if your device has not been used for a long period of time.

8-Your equipment and apparatus should be used with caution as instructed in the user manual. In case of damages and malfunctions because of external use, ask for help from services.

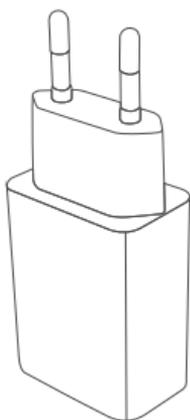
9-Contact our service for maintenance and repair of the AC400 and its appliances. Maintenance and repair of the product and apparatus should be performed by ISIPARK service and authorized services only and accessories and apparatus specified by company must be used.

## 1- AC400 and APPARATUS

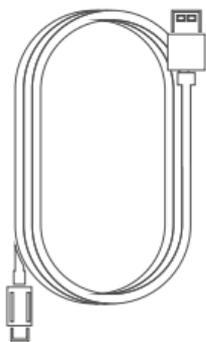
### AC400 AIR CONDITIONER CONTROLLER



ADAPTER



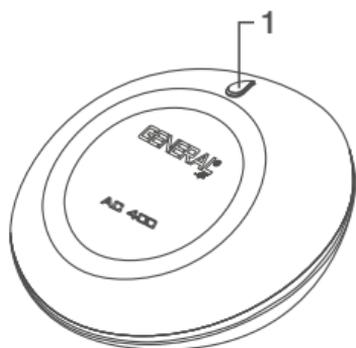
CABLE



**2-TECHNICAL DATA**

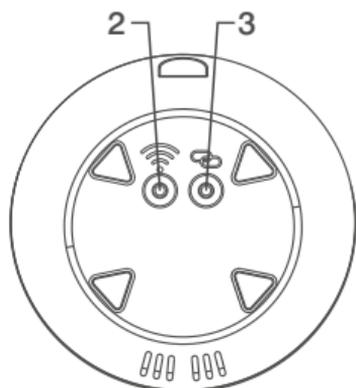
Feeding Voltage	5V (DC)
Load Current	250 mA
Temperature Measurement Accuracy	0.1°C
Temperature Setting Accuracy	1.0°C
Operating Temperature	(-10°C) – (+50°C)
Storage Temperature	(-20°C) – (+60°C)

### 3- AC400 SMART AC CONTROLLER



#### **1-Led:**

Provides information about the mode and status of the device.

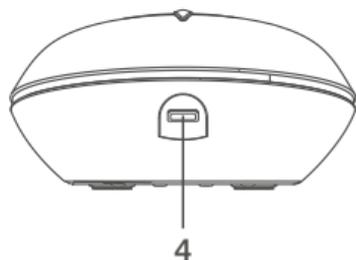


#### **2-Wi-Fi Reset Button:**

Pressing the button for 4 seconds resets Wi-Fi connection and forgets connection information. This allows you to connect new network.

#### **3-Mode Switch Button:**

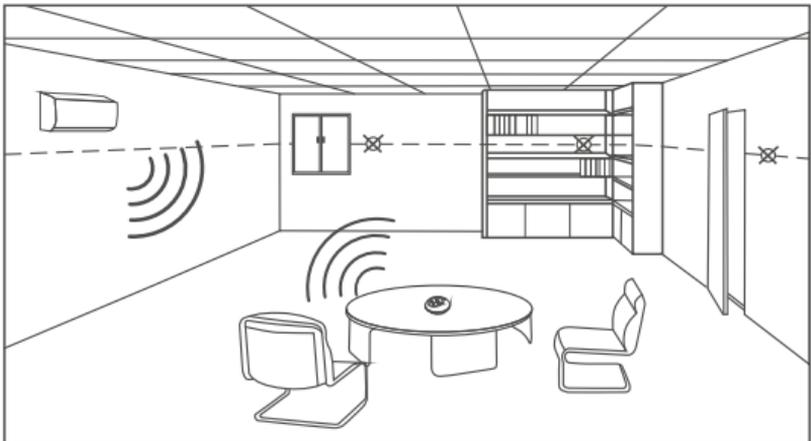
Allows you to switch between modes (Home, Sleep, Outside, off) when the button is pressed for 2 seconds.



#### **4-AC Cable Input**

#### 4- AC400 SMART AC (AIR CONDITIONER) CONTROLLER PLACEMENT

Your Air Conditioner now controlled by AC400 Smart AC Controller. You need to place the AC400, considering the placement of your Air Conditioner and Modem. Make sure to position of the AC400 faced to the air conditioner. Please consider that the distance between your AC400 and Air Conditioner will be effect signal quality. Because of this, please put the climate control kit as close as possible to the air conditioner. Remember that you can improve the signal quality by turning the sloping surface of the device (grille) to the air conditioner. AC400 uses internet to communicate, so please make sure that device is in the range of your wireless modem. Avoid placing the AC 400 where there is a lot of air circulation (air blowing area of the air conditioner, door entries, window edges, etc.) so that the temperature reading can be done correctly. Also, do not place in heat units (central heating system, fireplace, etc.) and places that receive direct sunlight. You can try to place few locations to find the most suitable place.



## 5- AC400 SMART AC (AIR CONDITIONER) CONTROLLER SETUP

To start setup and mounting, first scan QR Code below via your smartphone. You can install the application on your smartphone with that code (You may need QR Code Reader App regarding your phone's model and brand)

**Note:** To get further information about mounting and setup please visit [www.generallife.com.tr/kurulum/ac-400](http://www.generallife.com.tr/kurulum/ac-400)

Plug in adapter to HT400 and then wait for the light to come on. After the light starts blinking purple, the HT 400 smart setup will be ready.

### Smart Setup

- Download AC400 mobile app from App Store or Google Play Store



- Please open the downloaded App and complete sign-up and connection.
- You will receive a confirmation code mail after you completed signing up.
- If you confirm the incoming mail, the application will direct you to the Air Conditioner Sync page.
- Please select the brand of your air conditioner from brands list on the Air Conditioner Sync page.
- Try remote controllers in the list to determine remote which controls your Air Conditioner.
- After you completing the remote selection, the App home page will be opened. Select Manual Mode and control remote functions (heating, cooling, setting temperature, fan speed and off). Setup is completed If all functions are operational. If some functions are not operational, select other remotes from the list under the name of your air conditioner brand in Sync Air Conditioner menu. Try other remotes to find which is suitable for your air conditioner.

**P.S:** If you can't find controller you required in the list, please contact our technical department for support.

## 6- MOBILE APPLICATION-MODES

With AC400's Home- Sleep- Outside- Program- Location and Manual mods, you can control air conditioner anytime for more comfortable living space.



Home Mode, will fix temperature on set value. Recommended to use when you are at home.



Sleep Mode, provides comfy sleep with the set temperature you desire. You can use this mode between 11 pm to 7 am which is common sleeping hours.



Outside Mode is suggested to use when you are outside of your house for short or long time.



Program Mode allows you to program weekly as 30minute time periods which will automatically change temperature in your home with your program.



Location Mode reduces the temperature of your home when you move away from home or increases the temperature of your home when you approach.



Manual Mode allows you to configure working of air conditioner. You can instantly select heating, cooling, fan speed and set a timer.

## 7- LED LIGHT COLOR EXPLANATIONS

White	Air Conditioner is off.
White Flashing	Air Conditioner is off, device has no internet connection.
Turquoise	The device is in Manual Mode.
Turquoise Flashing	The device is in Manual mode but, no internet connection.
Orange	The device is in Home Mode.
Orange Flashing	The device is in Home Mode but, no internet connection.
Blue	The device is in Outside Mode.
Blue Flashing	The device is in Outside Mode but, no internet connection.
Yellow	The device is in Sleep Mode.
Yellow Flashing	The device is in Sleep Mode but, no internet connection.
Pink	The device is in Program Mode.
Pink Flashing	The device is in Program Mode but, no internet connection.
Green	The device is in Location Mode.
Green Flashing	The device is in Location Mode but, no internet connection.
Purple Flashing	The device is ready for setup and the access point is active.
Red	The device's software is being updated.

## DECLARATION OF CONFORMITY

ISIPARK A.Ş which Head Office and production site is located on Fatih Mah. 1188 Sk. No:13/A Sarnıç - Gaziemir - İZMİR – TÜRKİYE confirms and declares that the product marked with CE and its specifications below is covered by the provisions of the mentioned directive.

Brand : GENERAL Life

Product Name: AC 400

Product Type : Smart Air Conditioner Controller

The product manufactured by ISIPARK and mentioned above is connected wirelessly at 2.4 Ghz internet and periodically shares the temperature and status information with the server on the internet.

Compatible Directives:

The Radio Equipment Directive 2014/53/EU (EN 301 489-1 V2.1.1: 2017, EN 301 489-17 V3.1.1: 2017, EN 220-1 V3.1.1: 2017, EN 62311: 2008, EN 301 489-3 V2.1.1: 2017, EN300 220-2 V3.1.1:2017 & EN 62368-1: 2014)

Electromagnetic Compatibility Regulation 2004/108/EU (EMC EN 301 489-1-3-17 v1.9.2)

Low Voltage Directive 2006/95/EU (LVD EN 60950-1:2006/A2:2013)

Supplementary Information: Mentioned product can be used with all air conditioner brands and models and compatibility with the directive only covers the product. ISIPARK is not responsible for the compliance of the entire system with the directive. This declaration does not apply when changes are made to the product without obtaining our consent.



**ISIPARK**

İÇ VE DIŞ TİCARET İNŞAAT İSİTMA SİSTEMLERİ  
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Mersis No: 0430062137000016

## WARRANTY CONDITIONS

1- Warranty starts at the delivery date and warranted against manufacturing defect for 2 years.

2- Device is delivered to customers in operation. Mounting and other connections will be additional fee for service.

3- Devices will maintenance and repair in our factory and should send by contracted transportation company. For out services, transportation and accommodation of service personnel are covered by customers. Overtime is added on service charge and is received as cash proceeds.

4- Maintenance of devices and apparatus will be in our factory. For device maintenance, the round travel fares are covered by customers.

5- If devices are malfunction in warranty duration, devices will be inspected in our factory to find out whose responsibility (manufacturer or customer) and will announce to user by report.

6- Devices, which malfunctioned in warranty duration and found out it is responsibility of manufacturer, customer can demand new product or repair which all costs will fulfilled by manufacturer regarding to cost is not higher than device.

7- After inspection of malfunction and detected that, it is customer's fault, repair cost of the device which still in warranty duration will be customer's responsibility.

8- Customers should be aware of damages (if there is any) of product and warn manufacturer since the day warranty duration starts. If customer do not warn manufacturer with knowledge of damage, customer lose the rights of article 6.

9- Devices and apparatus should be used as specified in User's Manual if not used as specified, products are out of warranty.

10- If products damaged, scratched or cracked by customer. The products will be out of warranty conditions.

11- Damages/Malfunctions because of using other brand' s and model' s devices and apparatus without knowledge of manufacturer are out of warranty.

12- The arising depredation owing to working in humid and acidic places and result of rusting, oxidation is out of warranty.

13- The transport damage is out of warranty. Customers can take a transportation insurance.

14- Damages by virtue of grid voltage are out of warranty.

15- Damages because of force majeure like flood, earthquake, fire etc. are out of warranty.

16- All parts of the product are under warranty of our company.

17- If product breaks down and gets fixed in warranty duration, duration of maintenance adds to the warranty duration. Products repairment can't exceed 20 work days. This duration starts when the product's problems are reported to the seller, agency, producer or the importer if

there is no service station. Consumer can report the problem by; fax, e-mail, registered and reply-paid letter or a similar way. If a conflict happens, the consumer has the responsibility of proofing it. If the problem can't be solved more than 10 days the producer or importer has to supply a similar device until end of the reparation. If the product breaks down because of material, label or mounting faults in the warranty duration, firm won't demand label costs, changing parts or any other kind of charge for repairment.

18- Despite consumers rights of maintenance;

-If the product breaks down for 4 times in a year or 6 times in warranty duration and these problems effects main purpose of the product. (starting from delivery time during warranty.),

-Exceeding the maximum repairing term,

-In the case of not existing service station, determining that repairment is not possible with the report compiled by respectively service station's seller, dealer, agency, legation, importer or manufacturer.

19- You may apply for Ministry of Custom and Trade and General Directorate of Protection of Costumers and Market Surveillance in case of the problems about certificate of warranty.

20- Warranty document should be kept by customer until warranty duration is finished. If warranty is lost there will be no replacement. All maintenance and repair cost are responsibility of customer in case of warranty document lost.



ISIPARK reserves the right to change and develop product specifications and user manual.

\*For all the changes, you can visit [www.generallife.com.tr](http://www.generallife.com.tr)